

FAQ'S

1. DO YOU LAY TILES?

Yes we have 2 qualified tilers with 38 years experience between them. We also have a 2nd year tiling apprentice amongst the team.

2. HOW MUCH ARE TILES?

The cost of tiles depends on; a) what range you select and b) how many metres you're going to order. It is best to come into the STLC showroom and pick out some tiles you like, take them home to see their suitability and choose which you would like quoted.

3. HOW MUCH DOES IT COST TO LAY TILES?

The labour component of your job depends on the scope of work and materials involved. This is calculated once your project has been discussed with our tiling manager.

4. I WANT TO RENOVATE MY BATHROOM, WHAT DO I DO FIRST?

Each project is different, we've seen 100's of them! If you're not sure how to go about it, visit us in the showroom with your current layout and let us provide some experienced advice on how to achieve your desired bathroom.

5. WHAT IS A STLC SHOWROOM APPOINTMENT?

At STLC we pride ourselves on loving design. During our showroom appointment we take you through your ideal tile, bathroom ware and lighting selection to help ease the confusion of what's available. This time is dedicated to your selection and helps us be prepared with your design interests.

6. IS A SHOWROOM APPOINTMENT FREE?

Yes. This a free design service.

WWW.STLC.COM.AU



Sam's TILE &
LIGHT CENTRE

Riverina's Tile & Bathroom Specialists

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7. WHEN CAN YOU START MY JOB?

There's a bit of a process before we can give you a start date for your job. Firstly once you've made a selection we will provide you with an estimation. Then you will need to sign and approve our estimation and provide a 25% deposit. Once that is confirmed we add your project to our job list. There is usually a 4 – 6 week wait once approved.

8. I'M ON A BUDGET, CAN YOU STILL RENOVATE MY BATHROOM?

Yes! We can help you look for the right products that suite your style and budget.

9. DO YOU HAVE OUTDOOR TILES?

Yes. We have a great range of exterior tiles, pool and bullnose tiles to create the outdoor space you've always wanted.

10. CAN YOU LAY TILES OVER EXISTING TILES?

Yes. Laying over existing tiles is the preferred option for renovation. You will just have to account for height levels in door ways and kitchen areas.

11. I HAVE MY OWN TILER, DO YOU HAVE TILING PRODUCTS FOR HIM TO USE?

Yes. We stock ARDEX tiling products and tiling tools to give you the best quality finish.

12. I'VE ALREADY GOT TILES, CAN YOU LAY THEM?

No. As we provide our clients with work guarantees, we only lay the tiles supplied by our trusted wholesalers.

If you have any more questions, please feel free to call us on (02) 6953 2262 or visit the showroom at 18 Pine Ave Leeton

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